For Prospective Students

Welcome to the NUS Faculty of Science!

Can’t wait to speak with our Professors?

Read this guide to get prepared, and don’t forget to check out our LIVE Schedules at https://www.science.nus.edu.sg/your-future-here/live-schedule.html.

HEAR YOU SOON!

p.s. Gentle reminder… please be punctual.

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A Day Before Live Audio Chat (recommended)
- Download and install the Zoom desktop client from https://zoom.us/support/download.
- Open the Zoom app and sign in to get familiar with the Meeting Controls menu and the Participants panel.
- Check your Profile to ensure that you have input a Display Name for identification during the Live Audio Chat.
- Join a Zoom Test Meeting to confirm your computer or device's capabilities.

10 Minutes Before Live Audio Chat
- Find a quiet space with a stable Wi-Fi connection.
- Close unnecessary windows.
- Recommended: Sign in to Zoom. Check your speaker and mic, and Display Name.

5 Minutes Before Live Audio Chat
- Join a Live Audio Chat with our professors at the links provided to you in the invitation email.
  To check the programme / live chat schedule, go to https://www.science.nus.edu.sg/your-future-here/live-schedule.html.
- If you did not, or prefer not to, install the Zoom desktop client, click [join from your browser] when prompted.

- Enter your name (for the purpose of identification during the Live Audio Chat) and click [Join].

You will be placed in a waiting room. The Host will admit you when the Live Audio Chat commences.
During the Live Audio Chat

- You will be muted upon entry.

- Click on [Raise Hand] option if you have a question.

- The Host will unmute you. Please speak audibly when you are unmuted.

- At the end of the Live Audio Chat, click [Leave Meeting] on the Meeting Controls menu.
MOBILE/TABLET

A Day Before Live Audio Chat

- Download and install the Zoom Cloud Meetings app.
- Open the Zoom app and sign in to get familiar with the Meeting Controls menu and the Participants panel.
- Ensure that you have input a Display Name for identification during the Live Audio Chat.

10 Minutes Before Live Audio Chat

- Find a quiet space with a stable Wi-Fi connection.
- Sign in to Zoom. Check your speaker and mic, and your Display Name.
- Join a Live Audio Chat with our professors at the links provided to you in the invitation email.
  To check the programme / live chat schedule, go to https://www.science.nus.edu.sg/your-future-here/live-schedule.html.
- You will be placed in a waiting room. The Host will admit you when the Live Audio Chat commences.

During the Live Audio Chat

- You will be muted upon entry.
- Click on the Raise Hand icon if you have a question.
- The Host will unmute you. Please speak audibly when you are unmuted.
- Should you need to leave the Live Audio Chat before it ends, click [Leave Meeting].
TRADITIONAL PHONE

A Day Before Live Audio Chat
- Join a Live Audio Chat with our professors at the links provided to you in the invitation email. To check the programme/live chat schedule, go to https://www.science.nus.edu.sg/your-future-here/live-schedule.html.
- Copy the schedule and the corresponding Chat IDs (a set of 9 digits).

3 Minutes Before Live Audio Chat
- Find a quiet space and call +65 3165-1065 or +65 3158-7288 to join the Live Audio Chat. You do not need to input +65 if you are calling within Singapore.
- Follow the voice instructions:
  - Enter the Chat ID, follow by #
  - Press # to skip when prompted to enter Participant ID
  - Enter the 6-digit password when prompted to enter the meeting password

- You will be put on-hold. The meeting host (Host) will admit you when the meeting commences.

During the Live Audio Chat
- Press *9 to Raise Hand if you have a question.
- The Host will unmute you. Please speak audibly when you are unmuted.
- To leave the Live Audio Chat before it ends, hang up the call.
TIPS FOR WINDOWS CLIENT

The Meeting Controls menu, which may be hidden, is at the bottom of the Zoom window.

To see the menu, move your mouse over the white space.

To see the group of participants, click [More] and select “Manage Participants”.

Below is an expanded view of the menu if you have enlarged your Zoom window.